

Company Profile

PT. Cakrawala Muda Mandiri — Company Profile 2025



CEO Talks



There is a special kind of joy in doing what you love while making a difference in others' lives. That is how the story of CMM Translation began.

Founded in July 2015 as a small agency in Jakarta, PT Cakrawala Muda Mandiri has since grown into one of Indonesia's trusted language service providers. In 2017, we were officially registered in the UN Global Marketplace, expanding our reach to serve both regional and international clients.

Today, we continue our journey with the same passion and purpose to offer language and conference solutions that are not only reliable and professional, but also human-centered.

Rika Agusmelda

CEO of CMM Translation

Milestone

We Started

Founded in Jakarta in 2015. We started small with a big vision that continues to guide us today.

2015



Client Trust

Secured our first Long-Term Agreement (LTA), marking stronger client trust in our quality and consistency.

2017



Expanding

We've expanded to interpreting, subtitling, localization, and digital SIS equipment.

2019



Pandemic Resilience

Pivoted to remote operations, embracing digital transformation and wider global collaboration

2020



Recognized Globally

Established as a trusted language service provider for international organizations and institutions.

2022



Talent Empowerment

Built academies, partnered with universities, and mentored future linguists.

2023



Growth

Expanded clients, grew talent, and strengthened systems.

2024



A Decade

A Decade of Perfecting Solutions. Ten years of building trust through language excellence.

2025

CMM Translation Profile

Established in 2015, PT. Cakrawala Muda Mandiri (CMM Translation) is a fully Indonesian owned company that provides comprehensive, high quality language solutions. Built on the belief that multilingual communication should be as seamless and effective as monolingual conversation, we strive to bridge language and cultural gaps through accurate, culturally sensitive, and client focused services.

Led by a team of experienced, certified linguists and interpreters, CMM offers tailored solutions to clients across industries ranging from government bodies and NGOs to multinational corporations and institutions. Our commitment goes beyond translation; we provide clarity, reliability, and professionalism in every word we deliver.

We serve clients of all scales, ensuring fast, hassle-free, and dependable language assistance both online and offline. Guided by our tagline "Never Ending Solution," we continue to grow, adapt, and innovate in a rapidly changing world.

Member of IKASA (Ikatan Agensi Jasa Bahasa)

CMM Translation is a proud member of IKASA (Ikatan Agensi Jasa Bahasa) a professional association that unites language service agencies across Indonesia. Through this membership, we actively support the advancement of the language services industry by promoting ethical practices, quality standards, and collaborative engagement. Our involvement in IKASA reflects our long term commitment to integrity, professionalism, and community within the language services ecosystem.



Certified Women-Owned Business

CMM Translation was proudly founded and is led by Rika Agusmelda, a seasoned interpreter and entrepreneur with a strong commitment to professional excellence and inclusive leadership. As a certified women-owned business, CMM actively supports the advancement of women in the language services industry, while promoting diversity, equity, and empowerment in every aspect of our work.



Our Mission

Future Mission of Company

We believe that great results begin with genuine connection. From our internal team to our clients and collaborators, we aim to empower every person involved supporting their journey with care, clarity, and commitment. Through hands-on collaboration, thoughtful use of resources, and a shared passion for excellence, we hope to grow into a company that's not only trusted, but genuinely loved.

Our Vision

Future Vision of Company

To grow as a trusted and respected language service company committed to continuous improvement, empowering the people we work with, and expanding our impact across relevant industries.

Our Values

Future Values of Company

At the heart of our work lies a set of core values that guide every decision we make and every action we take. These principles define who we are, how we work together, and how we deliver value to those we serve.

1 Win-Win Thinking

We believe in creating mutual value—for our clients, partners, and team through collaboration and shared success.

2 Goal-Oriented

Every step we take is driven by purpose. We stay focused on outcomes that matter and deliver results with integrity.

3 Ever-Increasing

We embrace growth continuously improving ourselves, our services, and the way we impact those around us.

Our Services

Interpreting Service

Simultaneous, consecutive, liaison, whispering, and remote interpreting for diverse settings.



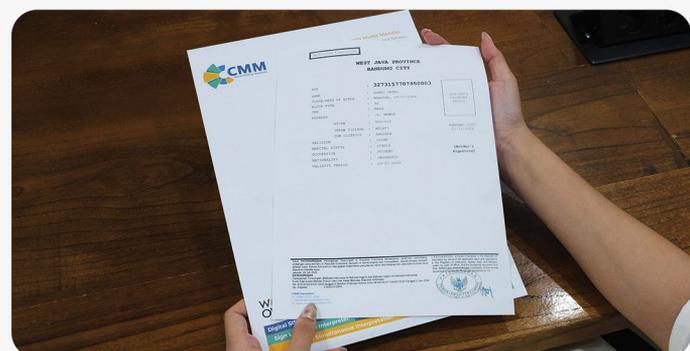
Document Translation

Accurate and culturally relevant translations for corporate, legal, and technical documents.



Sworn Document Translation

Certified translations for contracts, agreements, and official records with legal accuracy.



Sign Language Interpreting

(Bahasa Isyarat Indonesia) for accessibility and inclusive participation



Bilingual Notetaking

Services for accurate live summaries in two languages



Bilingual Masters of Ceremony (MCs)

For multilingual events and ceremonies



English Education Support

Corporate language training, coaching, and academic guidance



Our Services

SIS Equipment

High-quality Simultaneous Interpreting Systems (SIS) for onsite and hybrid multilingual events. We use industry leading equipment from Williams Sound, known for its clarity and reliability.



For onsite setups, we provide interpreter booths compliant with ISO 4043 standards, ensuring sound isolation, comfort, and professional grade performance.



Conference Support

End to end event language support, including interpreter coordination and technical setup.



RSI Platform

Secure and scalable Remote Simultaneous Interpreting platform for global virtual events.



Hybrid Event

Integrated language and AV support for both onsite and online participants.



Graphic Design

Creative design services to support communication materials and multilingual presentations.



Event & Conference Management Services

We manage your event from start to finish, ensuring smooth, professional experiences for corporate, international, and hybrid events.



How We Deliver Excellence ?

Expert-Led Execution

Every project is managed by professionals translators, interpreters, editors, designers supported by the latest industry tools and technology.

Integrated Workflow

We implement a structured, step-by-step workflow to ensure smooth coordination and quality across all services, from translation to event support.

Project Monitoring

Our internal system allows active supervision of all projects tracking deadlines, resource allocation, and seamless communication with clients.

Knowledge Management

We maintain Translation Memories, glossaries, scripts, and event briefs to ensure consistency and knowledge continuity for each client.

Client-Centric Communication

From inquiry to delivery, we provide responsive updates and flexible support to align with our clients' evolving needs and expectations.



Why Choose Us ?



1 Proven Experience Across Industries

With nearly a decade of experience, we have served clients from government institutions, international organizations, NGOs, and global corporations delivering language solutions that are accurate, contextual, and effective.

3 Complete Language & Event Ecosystem

From document translation and interpreting to SIS equipment, graphic design, and event organizing we provide an integrated solution under one roof.

5 High Quality Tools & Infrastructure

We use industry-leading tools and Williams Sound SIS equipment, along with interpreter booths compliant with ISO 4043.

7 Client Centric Approach

Every project is treated with care and attention. We listen, adapt, and communicate ensuring deadlines are met and expectations exceeded.

2 Insight Driven and Culturally Fluent Team

Our translators and interpreters are not only skilled in language, but also deeply attuned to cultural nuance and context ensuring that every message is not just translated, but truly understood.

4 UN Registered Vendor

We are officially listed in the United Nations Global Marketplace (UNGM), demonstrating our compliance with international service standards and

6 Bilingual & Multicultural Capability

We work seamlessly across languages and cultures. Whether it's Bahasa Indonesia-English or other language pairs, or managing multilingual hybrid events we speak your audience's language.

8 Never Ending Solution

We don't just deliver language services we build long term partnerships through reliability, innovation, and a mindset of continuous improvement.

SIS Equipment

Our Simultaneous Interpreting System (SIS) is built to deliver real-time translation audio to participants with minimal delay ensuring smooth and accurate multilingual communication throughout any event.



Advanced technology and equipment used

CMM's SIS setup includes various types of interpreter consoles, portable FM transmitters, receivers with headsets, and audio distribution systems tailored to each venue's needs.

For indoor events such as meetings, conferences, and seminars, we use the Williams Sound Personal PA FM Transmitter, trusted for its signal stability and sound clarity. This reliable system ensures that messages from speakers reach listeners without distortion minimizing the risk of miscommunication during the interpreting process.



Our Interpreter Booth



For onsite interpreting, we provide modular and portable interpreter booths that meet the ISO 4043:2016 standards ensuring both functionality and comfort for interpreters during live events such as conferences, seminars, and official meetings.

Our mobile booths can be easily dismantled, transported, and reassembled in venues that are not equipped with built in interpreting facilities. They are designed to minimize external noise and echo, allowing interpreters to maintain full concentration and deliver translations with clarity and precision.

Each booth is thoughtfully equipped with exhaust fans for air circulation, and a monitor linked to the main stage to display live presentation materials supporting both comfort and situational awareness. The highly soundproof structure ensures that interpreters and event participants can work in parallel without interference, creating a professional and seamless interpreting environment.



Portable Interpreting Equipment

CMM also provides portable interpreting solutions that are ideal for site visits, facility tours, breakout sessions, and small group discussions. The system includes compact transmitters, lightweight receivers, and comfortable headsets, enabling interpreters to work flexibly without the need for a booth.



This setup is designed for mobility and ease of use delivering clear, realtime audio in dynamic environments where interpreters and participants may need to move freely. It's a reliable choice when space is limited or when quick deployment is required, without sacrificing clarity or professionalism.



Remote Simultaneous Interpretation (RSI)

CMM offers Remote Simultaneous Interpretation (RSI) to enable real-time multilingual communication in virtual and hybrid environments—from international webinars and board meetings to online conferences and virtual diplomacy.



Our interpreters work remotely using secure, high-performance RSI platforms, supported by webcams, headsets, and stable internet connections—eliminating geographical boundaries while maintaining full interpreting quality. This setup allows participants and interpreters to connect from different locations, including across countries or continents, without disrupting the flow of communication.

We collaborate closely with clients to manage speaker flow, interpreter coordination, and technical readiness—ensuring that every multilingual session runs smoothly, professionally, and without delay. With RSI, you get instant, accurate, and confidential interpretation, on par with any in-person setup.

Our Satisfied Clients

Over the years, CMM Translation has had the privilege of working with a diverse range of clients—both local and international. From government agencies and global organizations to corporate clients and NGOs, their continued trust is a reflection of our commitment to excellence, professionalism, and consistent service delivery.



Project Gallery

We believe our work speaks for itself. Our project gallery showcases moments from multilingual conferences, hybrid events, workshops, training sessions, and onsite interpreting across different industries and sectors. Each image captures our behind the scenes dedication and the collaborative effort that ensures successful execution.



Portfolio Highlights

Our selected portfolio presents some of our most impactful projects—from high-level diplomatic interpreting and international development programs, to regional corporate events and specialized legal translation assignments. Each project demonstrates our ability to adapt, deliver, and exceed expectations—regardless of complexity or scale.



ASEAN Coast Guard Forum 2023

Provided interpretation services to support the ASEAN Coast Guard Forum in Jakarta, strengthening regional maritime cooperation.



G20 Indonesia 2022

Delivered language services for this high-level international meeting addressing strategic global issues.



Asia Land Forum 2025

Offered interpretation and translation for a regional forum focusing on land governance and policy.



IUU Fishing Workshop 2024

Provided language assistance at the regional workshop combating illegal, unreported, and unregulated fishing.

Portfolio Highlights



Tiktok Summit 2023

Supported language needs for a creative and tech industry event bringing together creators and stakeholders.



ASEAN Indonesia 2023

Delivered language services for the ASEAN meeting to foster cross-sector regional collaboration.



WORLD BANK GROUP



Taxonomy Workshop 2024

Offered interpretation for a workshop on biodiversity classification and environmental protection.



UCLG ASPAC Workshop 2024

Provided translation and interpretation for a workshop on local government cooperation across the Asia-Pacific region



Let's Work with Us

Let's Connect and Create Solutions Together

At CMM Translation, we're here to support your communication needs with professional language services that adapt to your goals. Whether you're a corporate client, agency, or partner – reach out to us anytime!

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